

Windstream Communications  
4001 N Rodney Parham Rd  
Little Rock, AR 72212

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November 15, 2019

South Carolina Public Service Commission  
101 Executive Dr.  
Columbia, SC 29210-8411

Re: Business Telecom, Inc. d/b/a EarthLink Business-Notification of Detariffing local services tariff (South Carolina Tariff No. 4) IXC services tariff (South Carolina Tariff No. 5)

Pursuant to Docket No. 97-467-C, Order No. 98-165 (local) Docket No. 95-661-C, Order Nos. 95-1735 (IXC), please accept this letter as notice that Business Telecom, Inc. d/b/a EarthLink Business ("BTI") intends to operate on a detariffed basis effective January 1, 2020. BTI is withdrawing its local services tariff (South Carolina Tariff No. 4) and IXC services tariff (South Carolina Tariff No. 5) currently on file with the Commission. BTI will make this document available in the form of a Price Guide posted to its website outlining the terms, conditions and rates associated with the services offered at: <http://www.tariffs.net/windstream/>

As required by the Commission and to ensure customers are aware of this request, BTI has notified its customers via the attached bill message, which will be sent to customers thirty (30) days prior to the requested effective date above.

Sincerely,

*Lori Wheeler*

Lori Wheeler

**RECEIVED**

NOV 20 2019

PSO SO  
MAIL / DMS

Exhibits

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### Customer Bill Message

Beginning on January 1, 2020, the prices, service descriptions and the terms and conditions for services will no longer be on file with the South Carolina Public Service Commission . This allows Windstream to offer new services without delays associated with regulatory filings. This update has no immediate effects on the provisioning or pricing of your services in South Carolina. Windstream must still provide a customer notice in advance of rate increases, changes in terms and conditions, and the discontinuance of existing services.